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11 September 2026

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)
Request ID: FOI862338859

Thank you for your request for information relating to Facial Recognition and AI video analytics.

You have requested the following information:

*** Facial recognition technology (FRT) means any software or system that processes facial images to generate biometric templates for the purpose of identifying, verifying or matching individuals — whether applied in real time to live feeds or retrospectively to recorded footage.**

*** AI video analytics means any software applied to CCTV imagery that automatically detects, classifies, counts, tracks, searches or flags people, vehicles, objects or behaviours. This includes, but is not limited to: person and object detection or classification; people counting and crowd density; loitering, anti-social behaviour or aggression detection; intrusion and line-crossing detection; abandoned-object detection; fly-tipping detection; weapon detection; appearance or attribute search (e.g. searching footage by clothing colour); vehicle make, model or colour recognition; automatic number plate recognition (ANPR); and video summarisation or forensic search tools such as BriefCam or Fusus or equivalent. Please report ANPR separately from other analytics.**

1. The total number of cameras in the council's CCTV estate whose feeds can be processed using FRT in real-time.

Nil. The Council do not use facial recognition cameras for public safety or in Council buildings.

2. The total number of cameras in the council's CCTV estate whose feeds can be processed using AI video analytics in real-time. Please provide a breakdown of analytical functions if

available and, as requested above, report ANPR cameras separately from other types of analytics.

Parking Services currently uses 11 (eleven) ANPR cameras for the purposes of parking and bus lane enforcement.

Street Enforcement currently uses 11 (eleven) ANPR cameras for the purposes of fly tipping.

The Council does not use any other AI video analytics.

3. The total number of cameras in the council's CCTV estate whose feeds can be processed using FRT retrospectively.

The Council does not use facial recognition cameras for public safety or in Council buildings.

4. The total number of cameras in the council's CCTV estate whose feeds can be processed using AI video analytics retrospectively. Please provide a breakdown of analytical functions if available and, as requested above, report ANPR cameras separately from other types of analytics.

Parking Services currently uses 11 (eleven) ANPR cameras for the purposes of parking and bus lane enforcement.

Street Enforcement currently uses 11 (eleven) ANPR cameras for the purposes of fly tipping.

The Council does not use any other AI video analytics.

5. For each FRT or AI video analytics system covered by questions 1 to 4: the name of the supplier; the name of the product or system; the contract start and end dates and total contract value.

VIPER CCTV systems is used for all new installs and have been for many years.

We advise as per Section 21, that contract details are accessible via this link:

<https://www.coventry.gov.uk/contractsregister>

6. Any Data Protection Impact Assessment(s) prepared in relation to the council's use of FRT or AI video analytics. If no DPIA is held, please confirm this.

We advise as per Section 21 that this is accessible via the Coventry Community Centre Code of Practice:

<https://www.coventry.gov.uk/cctv>

7. Any document held by the council that assesses or reports on the accuracy, error rate, false match rate or differential performance by ethnicity, sex or age of any FRT or AI video analytics system referred to above. This includes documentation produced by the council, by the supplier (including product documentation, technical specifications and marketing material making performance claims), or by any third party. If no such document is held, please confirm this.

We advise as per Section 21 that this is accessible via this link:

<https://www.coventry.gov.uk/cctv>

8. Any policy, standard operating procedure, operational guidance or staff training material governing the council's use of FRT or AI video analytics, including provisions on retention, human review of automated outputs, watchlist compilation, and audit.

See response to Question 6.

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If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance