



Information Governance Team

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07 September 2026

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI863493253

Thank you for your request for information relating to Greyfriars Road Bus Gate.

You have requested the following information:

Please provide the following recorded information relating specifically to the Greyfriars Road bus gate. Electronic copies are preferred.

1. The number of:

- * warning notices issued before charging enforcement commenced; and**
- * PCNs issued in each calendar month from the commencement of charging enforcement to 31 July 2026.**

In response to Question 1, we refer you to the attached table.

2. If recorded, a breakdown of the PCNs issued by enforcement camera, direction of travel or approach to the restriction.

In response to Question 2, we confirm we do not hold this information, and we are informing you as per Section 1(1) of the Act. We do not record this information on our system.

3. The number of representations received against PCNs issued at this location, broken down by month where readily available, together with the numbers accepted, rejected or otherwise cancelled.

4. A breakdown of accepted representations and cancellations by the cancellation reason, reason code, category or other classification recorded by the Council, together with the number recorded under each category.

In response to Questions 3 and 4, we refer you to the attached table.

5. If separately recorded, the numbers of representations received, accepted and rejected concerning:

*** multiple PCNs incurred before the recipient received the first PCN;**

We confirm we do not hold this information, and we are informing you as per Section 1(1) of the Act. We do not record this information on our system.

*** a Blue Badge holder or the transportation of a Blue Badge holder;**

Blue Badge holders are not exempt from bus gates.

*** signage, visibility, advance warning, road layout or misunderstanding of the restriction;**

*** mitigating or exceptional circumstances.**

We confirm we do not hold this information, and we are informing you as per Section 1(1) of the Act. We do not record this information on our system.

6. Copies of any policy, guidance, instructions, cancellation criteria or decision-making material used by officers when considering representations relating to this location, including any guidance concerning the circumstances listed in question 5.

In response to Question 6, the Council considers that the requested information is exempt under section 31(1)(a) and 31(1)(c) of the Freedom of Information Act 2000. The information comprises internal operational guidance used when assessing representations and administering the Council's bus lane enforcement regime.

Disclosure would be likely to prejudice the Council's ability to carry out its enforcement functions effectively, as it could enable individuals to tailor representations or otherwise circumvent established enforcement processes. Having considered the public interest test, the Council recognises the public interest in transparency and accountability. However, this is outweighed by the public interest in protecting the effectiveness and integrity of the Council's enforcement activities.

Please note that all personal information which relate to the identification of third parties has been redacted from the attached documents under the terms of the Act. This has been done as the Council considers that this information meets the definition for personal data set out in Section 3(2) and 3(3) of the Data Protection Act 2018 (DPA) as:

(2) personal data means any information relating to an identified or identifiable living individual (subject to subsection (14)(c))”

(3) “Identifiable living individual” means a living individual who can be identified, directly or indirectly, in particular by reference to

(a) an identifier such as a name, an identification number, location data or an online identifier, or

(b) one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of the individual.”

The Council thus considers that the requested information is caught by the exemption to disclosure contained in Section 40 (2) of the FOI Act and the related first condition of Section 40 (3).

7. The number of complaints received concerning the signage, advance warning, visibility, road layout or motorists being confused about the restriction, if this information is recorded.

In response to Question 7, we confirm we do not hold this information, and we are informing you as per Section 1(1) of the Act. Most issues of this nature are considered as formal representations against PCNs and not complaints. Therefore, we do not record this information on our system.

8. Copies of:

- * the signage plans, drawings or schedules showing the signs and road markings intended for each approach to the restriction;**
- * any Department for Transport authorisation obtained for non-prescribed signage, if applicable; and**
- * any post-installation inspections, compliance checks, audits, reviews or assessments of the signage, road markings, visibility or road layout undertaken since the restriction became operational.**

In response to Question 8, we refer you to the attached documents.

9. Details and dates of any changes, additions, repositioning, repairs or replacements made to the signs, advance warning signs, road markings or road layout since the restriction became operational, including the recorded reason for each change where held.

- Originally installed signage was unbagged on 7th September 2025
- Extra temporary signage was requested and installed on A Frames on 16th September 2025
- Extra permanent signage was installed to replace the A-Framed signage on 12th March 2026
- The A Frames and temporary signage was removed on 13th March 2026

In regard to reason for changes, this information is not held hence we advise as per Section 1(1).

We also confirm that a missing sign in Sherrif's Orchard was replaced in May 2026.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response.

Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance