



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI876741768

Thank you for your request for information relating to Trading Standards and origin labelling compliance.

You have requested the following information:

For each of the following financial years:

- 2023/24 (1 April 2023 to 31 March 2024)
- 2024/25 (1 April 2024 to 31 March 2025)
- 2025/26 (1 April 2025 to 31 March 2026)

Please provide the information requested below. Let me know if you need any clarifications or further information to complete this request.

Definitions

For the purposes of this request:

- Country-of-origin mislabelling means any complaint, referral, intelligence report, investigation, inspection or enforcement activity concerning the accuracy of a stated country, territory or place of origin on goods offered for sale.
- Please include cases whether the allegation was ultimately substantiated or not.
- If exact figures are unavailable, please provide the nearest available recorded figures and explain any limitations.
- If information is not held, please state Information not held, rather than leaving a response blank or putting '0' in a table cell.

Question 1: Complaints and Investigations

How many complaints, referrals or intelligence reports relating to suspected country-of-origin mislabelling were recorded?

How many distinct cases relating to suspected country-of-origin mislabelling were recorded for investigation?

Question 2: Enforcement activity

How many enforcement actions relating to country-of-origin mislabelling were recorded by your authority?

Please provide a breakdown using the categories recorded by your authority.

Question 3: Occupied Palestinian Territories (OPT) and Israeli settlement cases

If recorded, of the complaints and investigations actions reported in Question 1, how many related to products originating from or suspected of originating from:

- the Occupied Palestinian Territories (OPT);
- Israeli settlements located within the OPT; or
- goods described as originating from West Bank, Palestine, Occupied Palestinian Territories, Israeli Settlement or similar wording?

Question 4: Enforcement activity related to Occupied Palestinian Territories (OPT) and Israeli settlement cases

If recorded, of the enforcement activity reported in Question 2, how many related to products originating from or suspected of originating from:

- the Occupied Palestinian Territories (OPT);
- Israeli settlements located within the OPT; or
- goods described as originating from West Bank, Palestine, Occupied Palestinian Territories, Israeli Settlement or similar wording,

please provide a breakdown of cases using the categories recorded by your authority.

Question 5: DEFRA Technical Advice Guidance

If recorded, how many recorded complaints, referrals, investigations or enforcement actions referenced compliance with the DEFRA 2009 Technical Advice Guidance concerning produce originating from the Occupied Palestinian Territories?

Question 6: Proactive compliance activity

During any of the above financial years, did your authority undertake any proactive inspection, sampling, survey, project or compliance exercise specifically intended to assess the accuracy of origin labelling relating to:

- Occupied Palestinian Territories produce; or
- Israeli settlement produce?

If yes, please provide the number of exercises recorded and a brief summary of the activity

and outcome where this information is readily available.

Question 7: Guidance and Procedures

If held and readily available through normal electronic searches, please provide copies of any guidance, policy documents, operational procedures, briefing notes or training materials used by officers when assessing:

- **country-of-origin claims generally; and/or**
- **origin labelling relating to the Occupied Palestinian Territories or Israeli settlements.**

Question 8: Business Guidance

In any of the above financial years, has your authority issued guidance, advice, warnings, newsletters or educational material to businesses concerning country-of-origin labelling requirements?

If yes, please provide copies or links to the material if readily available through normal electronic searches.

In response to your FOI request, having checked our records we confirm that we do not hold any records which reference Country-of-origin mislabelling” complaints, referrals, intelligence reports, investigation, inspection, or enforcement activity concerning the accuracy of a stated country, territory or place of origin on goods offered for sale. Therefore, we cannot provide any information with regards to this request.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance