



UNCLASSIFIED

Our reference FOI 20082582
14 December 2012

Dear [REDACTED]

Thank you for requesting information about the Supporting People Programme, which the Council received on 16th November 2012. Your request has been considered under the Freedom of Information Act 2000.

- 1. Can you list for me each of your Supporting People programme contracts that have run for the past five financial years (including the current year to date), and the name of the organisation that has been running each one. If different organisations have taken over a contract, if you could indicate when this happened, which organisation had the contract, and which has it now.**
- 2. If contracts have changed, can you tell me when they have changed, whether this was mid-contract, or at the end of a contract.**
- 3. The value of the Supporting People contracts for each of the past financial years (including the current year to date).**
- 4. Can you tell me what your criteria for quality/ price split has been for each of the past five financial years (including current year to date) when procuring Supporting People contractors?**

It has been established that the Council does not hold the above information. Thus, we are unable to provide any information relating to the above, and are informing you as required per Section 1(1) (a) of the Act, which states:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

Community Services
Policy and Performance Group

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The Council does not hold information in the format requested for the financial years 2008/09, 2009/10, 2010/11 and 2011/12. However the Council can confirm the net budget for Supporting People services in 2008/09, 2009/10, 2010/11 and 2011/12 as follows:

Financial Year	Supporting People Net Budget
2008/09	£14.890m
2009/10	£14.395m
2010/11	£13.0m
2011/12	£12.9m

Please see attached spreadsheets which detail the names of all externally provided housing related support contracts, previously known as supporting people for financial year 2012/13. Please note the attached spreadsheet does not include services provided internally by the Council. The spreadsheet breaks down the information by client group and the value of the contract for this financial year.

The attached document details the contract changes in the last five years by client group. The attached word document also details the quality/price split for these contracts.

To advise and assist you with regard to this, Section 12 of the Act exempts Public Authorities from providing information where the estimated cost of compliance exceeds the appropriate limit. Any estimate must be undertaken in accordance with the limits set in fees regulations made under Section 12 (5) of the FOI.

These Fees Regulations (SI 2004/3244 Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations) allow for a refusal where the cost of compliance, for local authorities such as the Council, would exceed £450. As a guide, staff time to identify and extract this information is charged at a rate of £25 per hour.

In summary, the information retrieved in the attached spreadsheet and word document represents information that could be retrieved within the above statutory cost limit.

5. Have any charities pulled out of providing a service – which organisation, on which contract and when?

None.

Please note that most of the information that you request is owned by the Coventry City Council and subject to copyright protection. Under the Re-Use of Public Sector Information 2005 Regulations you are free to use this information for your own use or for the purposes of news reporting. However, any other type of re-use under the Regulations, for example; publication of the information or circulation to the public, will require permission of the copyright owner and may be subject to terms and conditions. For documents where the copyright does not belong to Coventry City Council you will need to apply separately to the copyright holder.

If you wish to apply to reuse the information you have requested or have any other issues relating to this request please do not hesitate to contact me.

14 December 2012

I hope you feel that our response meets your request. However you have a right to make representations about the outcome or handling of your request – in the first instance this must be made in writing within 40 working days of the date of this letter, to the Council's Information Governance Team at:

Council House, Room 21a
Lower Ground Floor
Earl Street, Coventry.
CV1 5RR
infogov@coventry.gov.uk

If you have done the above but are still dissatisfied, you then have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Simon Brake
Assistant Director Policy and Performance

Provider Name	Service Name	Primary Client Group Name	2012-13 Annual Value
Older People			
Abbeyfield UK Coventry	Sheltered	Older people with support needs	708.06
Anchor Trust	Sheltered	Frail Elderly	12,849.61
Asra Midlands Housing Association	Sheltered	Older people with support needs	20,359.70
Central & Cecil	Older People Floating Support/She	Older people with support needs	13,964.06
Coventry Church (Municipal) Charities	Sheltered	Older people with support needs	89,946.43
ExtraCare Charitable Trust	Sheltered	Frail Elderly	268,731.25
Heart of England Housing Association	Sheltered	Older people with support needs	126,436.36
Housing 21	Sheltered - Housing 21	Older people with support needs	4,147.00
Jephson Housing Association Group	Sheltered	Older people with support needs	32,537.14
Midland Heart Limited	Sheltered/Extra Care	Older people with support needs	350,226.28
Whitefriars Housing Group	Floating Support/Sheltered	Older people with support needs	391,611.47
			£1,311,517.36
Community Alarms			
Accord Housing Association Ltd	Sheltered	Older people with support needs	1,592.47
Guinness Trust	Sheltered	Older people with support needs	1,039.00
Heart of England Housing Association	Sheltered	Older people with support needs	5,116.26
Jephson Housing Association Group	Sheltered	Older people with support needs	14,220.72
Mercian Housing Association	Sheltered	Older people with support needs	739.00
Midland Heart Limited	Sheltered	Older people with support needs	55,187.64
			£77,895.09
Learning Difficulties			
Dimensions (UK) Ltd	Sheltered	People with Learning Disabilities	124,616.50
Life Path Trust Ltd	Floating Support	People with Learning Disabilities	808,844.62
Meriden Street Housing Co-operative	Sheltered	People with Learning Disabilities	87,568.71
Mrs Bradley	Supported Lodgings	People with Learning Disabilities	36,827.18
Open Doors	Sheltered	People with Learning Disabilities	48,061.23
Stonham Housing Association	Sheltered	People with Learning Disabilities	45,745.64
Trident Sphere T/A Trident Reach	Floating Support	People with Learning Disabilities	47,038.53
			£1,198,702.41
Mental Health			
Anjuman	Sheltered	People with Mental Health Problems	97,020.00
Coventry Mind	Sheltered	People with Mental Health Problems	489,879.00
Coventry Mind	Floating Support	People with Mental Health Problems	559,794.00
Mrs Barrows	Supported Lodgings	People with Mental Health Problems	11,461.41
Re-Think	Floating Support	People with Mental Health Problems	131,169.28
			£1,289,323.69
HIA			
Heart of England Housing Association	Various	Older people with support needs	293,188.00
			£293,188.00
PSI			
Citizen Advice Bureau	Floating Support	People with a Physical or Sensory Disability	2,500.00
			£2,500.00
Homelessness			
Central & Cecil	Floating Support/sheltered	Single Homeless with Support Needs	14,145.41
Coventry Cyrenians	Floating Support/sheltered	Single Homeless with Support Needs	497,072.67
Coventry Jesus Centre	Bond Scheme/Furniture recycled	Single Homeless with Support Needs	24,535.00
Stonham Housing Association	Sheltered	Single Homeless with Support Needs	171,400.00
The Salvation Army	Direct Access	Single Homeless with Support Needs	313,684.00
Valley House	Floating Support	Homeless Families with Support Needs	69,811.00
Whitefriars Housing Group	Floating Support/sheltered	Single Homeless with Support Needs	324,975.27
			£1,415,623.35
People with Substance Misuse			
Swanswell Trust	Floating Support for People with Su	People with Drug Problems	144,225.00
			£144,225.00
People with HIV & SWISH			
Terrence Higgins Trust	Floating Support	HIV	50,000.00
			£50,000.00
Gypsies & Travellers			
Warwickshire County Council	Floating Support Service	Gypsies and Travellers	41,500.00
			£41,500.00
Offenders			
Fry Housing Trust	Sheltered	Offenders or People at risk of Offending	109,112.36
Langley	Sheltered	Offenders or People at risk of Offending	60,000.00
Nacro	Floating Support	Ex-Offenders	93,000.00
Probation Services		Offenders or People at risk of Offending	70,150.00
Probation Services	Research	Offenders or People at risk of Offending	5,000.00
Stonham Housing Association	Sheltered	Offenders or People at risk of Offending	181,350.00
			£518,612.36
Domestic Violence			
Coventry Haven	Sheltered	Women at Risk of Domestic Violence	258,021.63
Coventry Panahghar	Floating Support/sheltered	Women at Risk of Domestic Violence	186,572.59
Refuge	Floating Support	Women at Risk of Domestic Violence	31,899.00
Valley House	Direct Access/Accommodation/FS	Women at Risk of Domestic Violence	311,339.90
			£787,833.12
Refugees & Economic Migrants			
The Coventry Refugee Centre	Floating Support	Refugees	488,155.00
			£488,155.00
Teenage Parent Service			
Valley House	Floating Support/sheltered	Teenage Parents	314,887.00
			£314,887.00
Young People at Risk			
Coventry & Warwickshire YMCA	Sheltered	Young People at Risk	156,495.01
Coventry Cyrenians	Direct Access/Accommodation/FS	Young People at Risk	390,536.00
Coventry Foyer Trust Limited	Sheltered	Young People at Risk	527,613.92
			£1,074,644.93
City Service & Development			
Energy Efficiency (Fuel Poverty)	Various		£29,236.00
			£29,236.00
		Total External Contracts funded from former SP monies	£9,037,843.30

Housing Related Support (Supporting People) Contract changes in the last five years

Contract	Client Area	Start date	End date	Criteria
Teenage Parents Accommodation & FS	CLYP	1 st October 2008	To date	See below
Home Improvement Agency & kick start	Older people	1 st October 2009	To date	See below
Floating Support for People Living with HIV and female sex workers	HIV	1 st January 2009	To date	See below
ACCOMMODATION BASED SUPPORT FOR HOMELESS MEN	Homeless	1 st October 2009	To date	See below
Accommodation Based Support Homeless Women	Homeless	1 st October 2009	To date	See below
Floating support for Rough Sleepers	Homeless	1 st October 2009	To date	See below
Floating Support for single homeless	Homeless	1 st October 2009	To date	See below
Floating Support homeless families	Homeless	1 st October 2009	To date	See below
Floating Support Bond Scheme for Single Homeless	Homeless	1 st October 2009	To date	See below
FS second stage Homeless people (Move on)	Homeless	1 st October 2009	To date	No evaluation criteria specified in tender
Staying Put	Domestic Violence	1 st April 2010	To date	See below
BAMER	Domestic Violence	1 st April 2010	To date	See below
IDVA	Domestic Violence	1 st August 2010	To date	See below
Accommodation for Offenders under licence, those under community supervision and ex-offenders	Offenders	1 st April 2010	To date	See below

CRITERIA FOR EVALUATION

Teenage Parents Accommodation & FS – awarded to Valley House

Criteria	Weighting Accommodation	Weighting F/S
Price	30%	40%
Effective Mgt/staff procedures	16%	16%
Detailed Proposed service	32%	32%
Assessment needs and risks and support planning	10%	12%
Premises (accommodation only)	16%	N/a

Home Improvement Agency & kick start – awarded to Orbit

Criteria	Weighting
Price	30%
Effective Mgt procedures	5%
Effective staffing procedures	5%
Method and models of delivery	10%
Technical ability and capability	5%
Experience of providing service to service user	30%
Equal Opportunities	5%
Case Studies	10%

Floating support for people living with HIV and female sex workers – awarded to Terrence Higgins Trust

Criteria	Weighting
Price	30%
Effective Management and staff procedures	20%
Details of proposed service and quality of service.	20%
Assessment of needs and risks and support planning	30%

Accommodation based support for homeless men – Coventry Cyrenians

Price (cost per hour per service user)	25%
Effective Management Procedures	5%
Effective Staffing Procedures	10%
Methods and Models of Delivery	15%
Technical Ability and Capacity	10%
Experience of providing support/accommodation to service user group	15%
Planning and Delivery of Service	5%
Equal Opportunities	5%
Premises	10%

Accommodation based support homeless women - Coventry Cyrenians

Price (cost per hour per service user)	25%
Effective Management Procedures	5%
Effective Staffing Procedures	10%
Methods and Models of Delivery	15%
Technical Ability and Capacity	10%
Experience of providing support/accommodation to service user group	15%
Planning and Delivery of Service	5%
Equal Opportunities	5%
Premises	10%

Floating support for rough sleepers – Coventry Cyrenians

Price (cost per hour per service user)	25%
Effective Management Procedures	10%
Effective Staffing Procedures	10%
Methods and Models of Delivery	15%
Technical Ability and Capacity	10%
Experience of providing support/accommodation to service user group	15%
Planning and Delivery of Service	10%
Equal Opportunities	5%

Floating support for single homeless – Coventry Cyrenians

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Price (cost per hour per service user)	25%
Effective Management Procedures	10%
Effective Staffing Procedures	10%
Methods and Models of Delivery	15%
Technical Ability and Capacity	10%
Experience of providing support/accommodation to service user group	15%
Planning and Delivery of Service	10%
Equal Opportunities	5%

Floating support homeless families – Valley House

Price (cost per hour per service user)	25%
Effective Management Procedures	10%
Effective Staffing Procedures	10%
Methods and Models of Delivery	15%
Technical Ability and Capacity	10%
Experience of providing support/accommodation to service user group	15%
Planning and Delivery of Service	10%
Equal Opportunities	5%

Floating support bond scheme for single homeless – Jesus Centre

Price (cost per hour per service user)	25%
Effective Management Procedures	10%
Effective Staffing Procedures	10%
Methods and Models of Delivery	15%
Technical Ability and Capacity	10%
Experience of providing support/accommodation to service user group	15%
Planning and Delivery of Service	10%
Equal Opportunities	2.5%
Safeguardings	2.5%

Staying put – Valley House

AWARD CRITERIA IN TENDER DOCUMENTS	
Price (cost per hour per service user)	30.00%
Effective Management Procedures	5.00%
Effective Staffing Procedures	7.50%
Methods and Models of Delivery	15.00%
Technical Ability and Capacity	7.50%
Experience of providing support/accommodation to service user group	12.50%
Planning and Delivery of Service	12.50%
Equal Opportunities	5.00%
Safeguarding	5.00%

BAMER – Coventry Panahghar

AWARD CRITERIA IN TENDER DOCUMENTS	
Price (cost per hour per service user)	30.00%
Effective Management Procedures	5.00%
Effective Staffing Procedures	7.50%
Methods and Models of Delivery	15.00%
Technical Ability and Capacity	7.50%
Experience of providing support/accommodation to service user group	12.50%
Planning and Delivery of Service	12.50%
Equal Opportunities	5.00%
Safeguarding	5.00%

IDVA - Refuge

AWARD CRITERIA IN TENDER DOCUMENTS			
Price (cost per hour per service user)	30.00%		
Effective Management Procedures	5.00%		
Effective Staffing Procedures	7.50%		
Methods and Models of Delivery	15.00%		
Technical Ability and Capacity	7.50%		
Experience of providing support/accommodation to service user group	12.50%		
Planning and Delivery of Service	12.50%		
Equal Opportunities	5.00%		
Safeguarding	5.00%		

Accommodation for offenders under licence, those under community supervision and ex-offenders

Criteria	Weighting
Price (cost per hour per service user)	25%
Effective Management Procedures	5%
Effective Staffing Procedures	10%
Methods and Models of Delivery	10%
Technical Ability and Capacity	5%
Experience of providing support/accommodation to service user group	15%
Planning and Delivery of Service	10%
Equal Opportunities	5%
Safeguarding	5%
Premises	5%
Evidence of ability to provide adequate and achievable move on plans	5%